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Attorney Docket No. 01707/LH

IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE

MAR 15 2002

Applicant(s): Toshio UENO

Serial No. : 10/002,771

Filed : November 2, 2001

For : METHOD, SYSTEM AND COMPUTER
PROGRAM PRODUCT FOR PROVIDING
BACKUP DATA FOR USE IN STUDYING
CLAIMSArt Unit :
Examiner :SUBMISSION OF ACCURATE ENGLISH TRANSLATIONAssistant Commissioner for Patents
Washington, D.C. 20231Att: Application Branch

S I R :

Responsive to the Patent Office Notice mailed January 25, 2002, the term for response to which expires on March 25, 2002, submitted herewith are the following:

1. Accurate English Translation of the above-identified application, referring to the application by Serial Number and filing date.
2. Formal Drawings - 2 sheets (Figs. 1-5) and attached to Accurate English translation.

The fee of \$130.00 for filing a "Non-English Specification" was previously submitted with the filing of the application. Thus, no further fees are required with this submission.

It is respectfully requested that prosecution on the merits now proceed.

Respectfully submitted,

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 Attorney: Leonard Holtz
Dated: March 8, 2002

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PATENT TRADEMARK OFFICE



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AND TRADEMARK OFFICE**

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For : METHOD, SYSTEM AND COMPUTER
PROGRAM PRODUCT FOR PROVIDING
BACKUP DATA FOR USE IN STUDYING
CLAIMS

Art Unit :
Examiner :

PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Att: Application Branch

S I R :

Please amend the above-identified application as follows:

IN THE CLAIMS:

Cancel claims 5, 19 and 25, without prejudice; and
substitute amended claims 7, 21, 24 and 27, as follows:

7. (Amended) The method according to claim 4, further
comprising:

analyzing the information acquired from the product of
another user of the same model as that of the product which is an
object of claim and generating an average value of each backup
data item.

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Attorney: Leonard Holtz

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21. (Amended) The system according to claim 18, further comprising:

an average generating section which analyzes the information acquired from the product of another user of the same model as that of the product which is the object of claim and generates an average value of each backup data item.

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24. (Amended) The computer program product according to claim 22, wherein the product of the user is a product of another user of a same model as that of a product which is an object of claim.

27. (Amended) The computer program product according to claim 24, wherein said computer-readable program code means further comprising:

computer readable program code means for analyzing the information acquired from the product of another user of the same model as that of the product which is the object of claim and generating an average value of each backup data item.

Respectfully submitted,



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CHANGES MADE TO CLAIMS

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analyzing the information acquired from the product of the user and generating an average value of each backup data item.

5 7. The method according to claim [5] further comprising:

analyzing the information acquired from the product of another user of the same model as that of the product which is an object of claim and generating an average value of each backup data item.

10 8. The method according to claim 1, wherein the backup data item includes a number of copies.

9. The method according to claim 1, wherein the backup data item includes a number of copies in each paper feed stage.

15 10. The method according to claim 1, wherein the backup data item includes an image concentration measurement value.

11. The method according to claim 1, wherein the backup data item includes an exposure set value.

20 12. The method according to claim 1, wherein the backup data item includes an automatic concentration adjustment set value.

25 13. The method according to claim 1, wherein the backup data item includes a drum charge adjustment set value.

14. The method according to claim 1, wherein the backup data item includes a network environment.

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20. The system according to claim 18, further comprising:

an average generating section which analyzes the information acquired from the product of the user and generates an average value of each backup data item.

5 21. The system according to claim [19],¹⁸ further comprising:

an average generating section which analyzes the information acquired from the product of another user of the same model as that of the product which is the object of claim and generates an average value of each backup data item.

10 22. A computer program product for providing backup data utilizing a remote maintenance system comprising:

a computer-readable storage medium having computer-readable program code means embodied in said medium, said computer-readable program code means comprising:

15 20 computer readable program code means for acquiring claim information;

computer readable program code means for generating a necessary backup data item from the claim information; and

25 computer readable program code means for accessing a product of a user through a network and acquiring information corresponding to the backup data item from

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the product of the user.

23. The computer program product according to
claim 22, wherein said computer-readable program code
means further comprising:

5 computer readable program code means for notifying
the information acquired from the product of the user
to an equipment owned by a person in charge of measures
against claims.

24. The computer program product according to
10 claim 22, wherein the product of the user is a product **OF ANOTHER**
USER OR A SAME MODEL AS THAT OF A PRODUCT
A which is an object of claim.

25. The computer program product according to
claim 22, wherein the product of the user is a product
which is an object of claim and a product of another
15 user of a same model as that of a product which is an
object of claim.

26. The computer program product according to
claim 24, wherein said computer-readable program code
means further comprising:

20 computer readable program code means for analyzing
the information acquired from the product of the user
and generating an average value of each backup data
item.

27. The computer program product according to
25 claim [25]^{d4}, wherein said computer-readable program code
means further comprising:

computer readable program code means for analyzing

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the information acquired from the product of another user of the same model as that of the product which is the object of claim and generating an average value of each backup data item.

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